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| Hospitality and Tourism6-Week Snapshot  |
| 2nd Six Weeks |
| Unit | Topic | TEKS/Learning Target |
|  The World of Hospitality | * Size and Economic Impact
* Diversity
* Complexity
* The Role of Travel
* Working Together
* Business Structures
* Professional Associations
 |  1(a), 1(b), 3(c), 4(d), 5(c), 6(c), 7(a), 10(a), 10(b), 10(d) |
| Service: The Heart of Hospitality  | * Customers’ Needs
* Hospitality Employees
* Critical Moments
* Customer Relations Techniques
 |  1(a), 1(c), 1(e), 3(a), 3(c), 4(d), 7(b), 9(a), 10(a), 11(a) |
| Hospitality Past, Present, and Future  | * Early History
* Development in the U.S.
* Hospitality Today
* Factors Affecting Success
* Trends for the Future
* Food and Lodging Trends
 |  1(a), 1(b), 2(a), 3(c), 4(d), 7(c), 7(d), 7(e), 10(a), 10(d) |